KITCHEN MIXER FAUCET

Rainfall Pull-Out Kitchen Mixer Faucet

Four-flow · 360° · Hot & Cold · Black

Model **WF-001**



Scan for the product page, videos and spare parts

Please read this manual before installing and keep it for future reference.

Edition 1 · November 2026

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1 Safety first

> **Important** Read these points before you start. Ignoring them can cause injury, leaks or damage that the warranty does not cover.

- ✓ Turn off the water supply before you start, and keep it off until all joints are tight.
- ✓ We recommend installation by a qualified plumber.
- ✓ Wear gloves. Cut steel edges and stone edges can be sharp.
- ✓ Lift heavy items with two people.
- ✓ Before drilling or cutting, check for hidden pipes and electric wires.
- ✓ Do not stand or sit on sinks or basins, and do not let children hang on faucets or accessories.

2 Know your product

A deck-mounted kitchen mixer with a pull-out spray head and a rainfall (waterfall) bar at its base. A rotary switch sends water to the spray head or to the rainfall bar, and the spout turns a full 360°.

Four flows
Three spray patterns from the pull-out head, plus the rainfall bar.

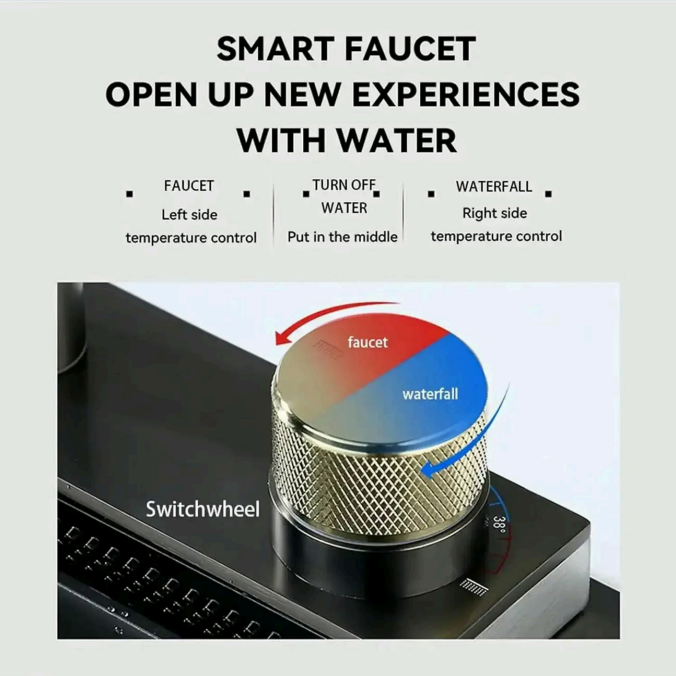
Rotary switch
Left for the spray head, centre for off, right for the rainfall bar.

360° swivel spout
Reaches every part of the sink, including double bowls.

Pull-out head
Pull it out to rinse the bowl or fill a pot outside the sink.

Hot and cold mixing
Two inlet hoses let you set the water temperature.

Stainless steel, black finish
Resists rust and is easy to wipe clean.



Rotary switch positions, from the product listing

3 What is in the box

1. Rainfall pull-out kitchen mixer faucet
2. Hot water inlet hose, 24 in
3. Cold water inlet hose, 24 in
4. Mounting nuts and hardware

4 Specifications

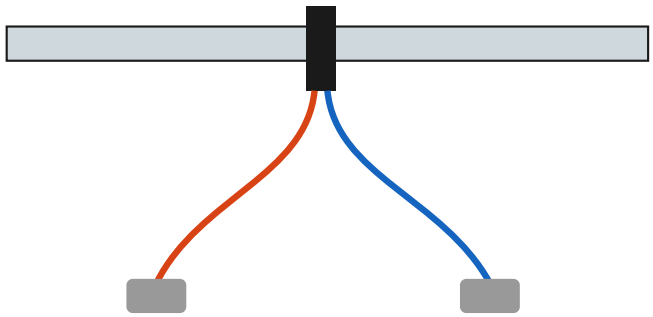
Model / SKU	WF-001
Type	Deck-mounted pull-out kitchen mixer
Material	Stainless steel
Finish	Black
Outlets	3 spray modes + rainfall bar
Spout rotation	360°
Supply	Hot and cold, two 24 in inlet hoses
Shipping weight	2 kg

5 Installation

> Fit the faucet to the sink or counter first, then connect the hoses. Keep the hot and cold hoses straight, without twists, so water flows evenly.

Tools you will need

- Adjustable spanner
- PTFE (Teflon) tape
- Torch
- Bucket and cloth



Supply hoses, hand-tight + ¼ turn · not to scale

1. **Turn off the water** Close the hot and cold angle valves, or the main supply. Open any tap to release the pressure.
2. **Unpack and check** Check the faucet, hoses and mounting hardware against "What is in the box".
3. **Fit the hoses** Screw the inlet hoses into the base of the faucet by hand. Do not use tools on the faucet end of the hoses.
4. **Mount the faucet** Pass the hoses through the deck hole. From below, fit the rubber gasket and the supplied mounting hardware, and tighten until the faucet does not turn.
5. **Connect the water** Hot hose to the hot (left) angle valve, cold hose to the cold (right) valve. Wrap PTFE tape on the valve threads. Tighten by hand plus a quarter turn.
6. **Fit the pull-out hose** Connect the pull-out hose under the counter and clip on the hose weight so the head returns on its own.
7. **Flush and test** Remove the aerator, open the valves and run water for a minute to flush out debris. Refit the aerator and check every joint for drips.

6 How to use



Choose the outlet

1. Turn the rotary switch to the left for the pull-out spray head.
2. Turn it to the centre to stop the water.
3. Turn it to the right for the rainfall bar.



Spray modes and pull-out

1. Press the button on the spray head to change between its 3 spray patterns.
2. Pull the head out to reach any corner of the sink or to fill a pot.
3. Let go gently. The hose weight returns the head to the spout.
4. Swing the spout left or right. It turns a full 360°.

7 Care and cleaning

- ✓ Clean with mild soap and water to keep the black finish.
- ✓ Avoid harsh chemicals and abrasive scrubbers. They damage the coating.
- ✓ Keep the hot and cold inlet hoses untwisted.
- ✓ Check the fittings now and then to keep the installation leak-free.
- ✓ Wipe dry after use to prevent water spots.

8 Troubleshooting

Problem	Likely cause	What to do
Low flow from the spray head	Blocked aerator or low supply pressure.	Unscrew and rinse the spray face. Check the angle valves are fully open.
Only cold (or only hot) water	Hoses swapped, or one valve closed.	Hot hose goes to the hot valve, cold to cold. Open both valves.
Head does not retract	Hose catches under the counter, or weight in the wrong place.	Move the hose weight so the hose hangs freely.
Drip from the spout when off	Switch not fully in the centre position.	Turn the switch firmly to centre. Contact support if it continues.
Leak at the base	Mounting nut or hose loose.	Tighten the mounting nut from below and re-check the hoses.

Common questions

What is a rainfall kitchen mixer used for?

Washing dishes, vegetables and fruit, and everyday sink cleaning.

Is it suitable for modern kitchens?

Yes. Its design and smooth daily use suit modern kitchens.

9 Warranty and support

Faucet	1 year against manufacturing defects
Return or replacement	Within 10 days of delivery for damage, defect or wrong product

How to make a claim

1. Keep your invoice or order number. It is your proof of purchase.
2. Take clear photos or a short video of the problem, and a photo of the product label or SKU.
3. Contact us by WhatsApp, phone or email with your order number and the photos.
4. Our team checks the claim and arranges a repair, part or replacement.

The warranty does not cover

- Damage from wrong installation, misuse, accidents, or dropping the product.
- Damage from harsh chemicals, abrasive cleaners or very hard water left on the surface.
- Normal wear, such as worn washers, and scratches from daily use.
- Products changed or repaired by someone other than Fossa.

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