HEALTH FAUCET

Steelo Stainless Steel Health Faucet with Flexible ABS Spring Hose pipe - 1 Metar Black

Black

Model **SS-286**



Scan for the product page, videos and spare parts

Please read this manual before installing and keep it for future reference.

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1 Safety first

> **Important** Read these points before you start. Ignoring them can cause injury, leaks or damage that the warranty does not cover.

- ✓ Turn off the water supply before you start, and keep it off until all joints are tight.
- ✓ We recommend installation by a qualified plumber.
- ✓ Wear gloves. Cut steel edges and stone edges can be sharp.
- ✓ Lift heavy items with two people.
- ✓ Before drilling or cutting, check for hidden pipes and electric wires.
- ✓ Do not stand or sit on sinks or basins, and do not let children hang on faucets or accessories.

2 Know your product

This manual explains how to install, use and look after your Fossa health faucet. Keep it with your invoice.

- ✓ Ergonomic trigger-based hand spray for precise water control
- ✓ Ideal for personal hygiene and everyday bathroom cleaning
- ✓ Solid metal body designed for long-term bathroom use
- ✓ Rust-resistant finish suitable for continuous water exposure
- ✓ Spring-type flexible hose allows easy movement and reach
- ✓ Designed to prevent tangling and ensure smooth handling
- ✓ Even spray pattern for efficient cleaning without splashing
- ✓ Supports hygienic use with controlled water pressure
- ✓ Stain-resistant surface for a clean and premium look
- ✓ Simple wall-mounted installation with standard plumbing connection

3 What is in the box

1. 1 × Black Hand-Held Bidet Sprayer
2. 1 × Meter Spring-Type Flexible Hose Pipe
3. Wall Mount Hook / Holder

4 Specifications

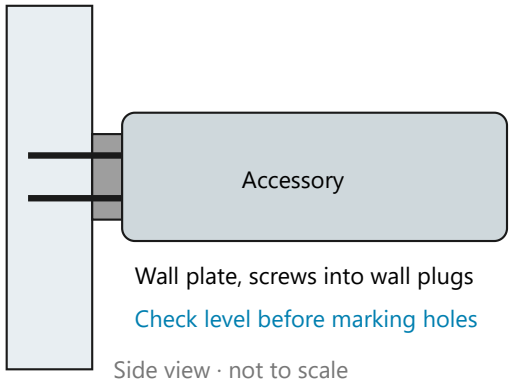
Model / SKU	SS-286
Product type	Health faucet
Material	ABS
Colour / finish	Black

5 Installation

> Fit the hook on the wall near the toilet, within easy reach. Connect the hose to an angle valve so you can shut off the water.

Tools you will need

- Drill and 6 mm masonry bit
- Screwdriver
- PTFE (Teflon) tape
- Pencil and level



Side view · not to scale

1. **Turn off the water** Close the angle valve or the main supply.
2. **Fix the hook** Mark the holes, drill, insert the wall plugs and screw the hook to the wall.
3. **Connect the hose** Screw the hose onto the angle valve (with its washer) by hand plus a quarter turn, then onto the faucet head.
4. **Test** Open the valve and press the trigger. Check both hose ends for drips.

6 How to use

Using the health faucet

1. Press the trigger to spray. Press harder for more flow.
2. Release to stop.
3. Hang it back on the hook after use.
4. Close the angle valve when you leave home for long periods. This protects the hose from constant pressure.

7 Care and cleaning

- ✓ Clean with mild soap and water, then wipe dry.
- ✓ Avoid harsh chemicals, acids and abrasive scrubbers. They damage the finish.
- ✓ Keep supply hoses free of twists and kinks.
- ✓ Unscrew and rinse the aerator every few months to clear grit.

8 Troubleshooting

Problem	Likely cause	What to do
Leak at the hose end	Washer missing or loose nut.	Check the washer is in place and tighten by hand.
Weak spray	Blocked nozzle.	Soak the head in diluted vinegar, then rinse.
Drips from the head	Trigger seal worn or debris.	Press the trigger several times to flush. Contact support if it continues.

9 Warranty and support

Return or replacement	Within 10 days of delivery for damage, defect or wrong product

How to make a claim

1. Keep your invoice or order number. It is your proof of purchase.
2. Take clear photos or a short video of the problem, and a photo of the product label or SKU.
3. Contact us by WhatsApp, phone or email with your order number and the photos.
4. Our team checks the claim and arranges a repair, part or replacement.

The warranty does not cover

- Damage from wrong installation, misuse, accidents, or dropping the product.
- Damage from harsh chemicals, abrasive cleaners or very hard water left on the surface.
- Normal wear, such as worn washers, and scratches from daily use.
- Products changed or repaired by someone other than Fossa.

Chat on WhatsApp

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