PULL-OUT KITCHEN MIXER

Dual-Flow Heavy SUS 304 Pull-Out 360° Hot & Cold Kitchen Mixer Faucet Silver

Silver

Model **PDN-001S**



Scan for the product page, videos and spare parts

Please read this manual before installing and keep it for future reference.

Edition 1 · November 2026

Contents

1. Safety first
2. Know your product
3. What is in the box
4. Specifications
5. Installation
6. How to use
7. Care and cleaning
8. Troubleshooting
9. Warranty and support

1 Safety first

> **Important** Read these points before you start. Ignoring them can cause injury, leaks or damage that the warranty does not cover.

- ✓ Turn off the water supply before you start, and keep it off until all joints are tight.
- ✓ We recommend installation by a qualified plumber.
- ✓ Wear gloves. Cut steel edges and stone edges can be sharp.
- ✓ Lift heavy items with two people.
- ✓ Before drilling or cutting, check for hidden pipes and electric wires.
- ✓ Do not stand or sit on sinks or basins, and do not let children hang on faucets or accessories.

2 Know your product

This manual explains how to install, use and look after your Fossa pull-out kitchen mixer. Keep it with your invoice.

- ✓ Crafted from SUS 304 stainless steel with a sleek silver finish, the triple-flow system ensures long-lasting durability, rust resistance, and reliable everyday performance.
- ✓ Designed with a flexible pull-out spray head that provides extended reach and smooth operation for rinsing vegetables, washing dishes, and cleaning the sink area with ease.
- ✓ The faucet features a smooth 360° rotating spout, allowing flexible movement for easier sink cleaning, filling large pots, and reaching every corner effortlessly.
- ✓ Equipped with dual hot and cold water control, allowing precise temperature adjustment for comfortable and convenient daily use.
- ✓ Leak-resistant fittings and a secure sealing mechanism prevent water seepage, ensuring reliable performance and a mess-free kitchen experience.
- ✓ Smooth silver surface and accessible components make maintenance easy, ensuring the faucet stays functional and attractive over time.
- ✓ Perfect for modular kitchens, restaurants, cafés, and commercial spaces—an essential upgrade for stylish, efficient, and convenient sink setups.

3 What is in the box

1. 1 × Sink Faucet,
2. 2 × Set 24" Hose Pipe

4 Specifications

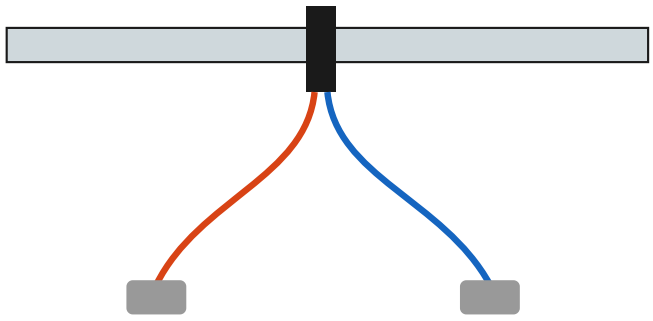
Model / SKU	PDN-001S
Product type	Pull-out kitchen mixer
Material	304-grade stainless steel
Colour / finish	Silver
Shipping weight	2 kg

5 Installation

> Fit the faucet to the sink, basin or counter first, then connect the hoses. Keep the hot and cold hoses straight, without twists.

Tools you will need

- Adjustable spanner
- PTFE (Teflon) tape
- Torch
- Bucket and cloth



Supply hoses, hand-tight + ¼ turn · not to scale

1. **Turn off the water** Close the hot and cold angle valves, or the main supply. Open any tap to release the pressure.
2. **Unpack and check** Check the faucet, hoses and mounting hardware against "What is in the box".
3. **Fit the hoses** Screw the inlet hoses into the base of the faucet by hand. Do not use tools on the faucet end of the hoses.
4. **Mount the faucet** Pass the hoses through the deck hole. From below, fit the rubber gasket and the supplied mounting hardware, and tighten until the faucet does not turn.
5. **Connect the water** Hot hose to the hot (left) angle valve, cold hose to the cold (right) valve. Wrap PTFE tape on the valve threads. Tighten by hand plus a quarter turn.

6. **Fit the pull-out hose** Connect the pull-out hose under the counter and clip on the hose weight so the head returns on its own.
7. **Flush and test** Remove the aerator, open the valves and run water for a minute to flush out debris. Refit the aerator and check every joint for drips.

6 How to use

Using the mixer

1. Lift the lever (or turn the handle) to start the water and set the flow.
2. Move it towards hot or cold to set the temperature.
3. Swing the spout to where you need it, if your model swivels.
4. Turn off with a gentle movement. Do not force the lever past its stop.

Pull-out head

1. Pull the head out to reach any corner of the sink or to fill a pot.
2. Press the button on the head to change the spray pattern.
3. Let go gently. The hose weight returns the head to the spout.

7 Care and cleaning

- ✓ Clean periodically with mild soap and water to maintain shine and hygiene.
- ✓ Avoid harsh chemicals or abrasive scrubbers to protect the silver surface.
- ✓ Ensure smooth hose movement by preventing twists or sharp bends.
- ✓ Check fittings occasionally to maintain a leak-free connection.
- ✓ Wipe dry after use to prevent water spots and maintain a polished finish.

8 Troubleshooting

Problem	Likely cause	What to do
Low flow	Blocked aerator or low supply pressure.	Clean the aerator. Check the angle valves are fully open.
Only cold (or only hot) water	Hoses swapped, or one valve closed.	Hot hose to the hot valve, cold to cold. Open both valves.
Drip when off	Debris in the cartridge.	Run the tap fully open for a minute. Contact support if it continues.
Leak at the base	Mounting nut or hose loose.	Tighten the mounting nut from below and re-check the hoses.
Head does not retract	Hose catches under the counter, or weight in the wrong place.	Move the hose weight so the hose hangs freely.

9 Warranty and support

Product	5 year against manufacturing defects
Return or replacement	Within 10 days of delivery for damage, defect or wrong product

How to make a claim

1. Keep your invoice or order number. It is your proof of purchase.
2. Take clear photos or a short video of the problem, and a photo of the product label or SKU.
3. Contact us by WhatsApp, phone or email with your order number and the photos.
4. Our team checks the claim and arranges a repair, part or replacement.

The warranty does not cover

- Damage from wrong installation, misuse, accidents, or dropping the product.
- Damage from harsh chemicals, abrasive cleaners or very hard water left on the surface.
- Normal wear, such as worn washers, and scratches from daily use.
- Products changed or repaired by someone other than Fossa.

Chat on WhatsApp

Fossa customer support

WhatsApp / phone +91 98113 21235
Landline 011-6926 8726
Email support@fossahome.com
Hours Monday to Saturday, 10 AM to 7 PM
Web www.fossahome.com

© 2026 Fossa Home. Product photos are for illustration. Diagrams are not to scale. Fossa may improve products without notice.