BATHROOM ACCESSORY

Ceramic White Soap Dispenser Unbreakable Glosssy Finish (RW-124)

White

Model **FCSD - 01White**



Scan for the product page, videos and spare parts

Please read this manual before installing and keep it for future reference.

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1 Safety first

> **Important** Read these points before you start. Ignoring them can cause injury, leaks or damage that the warranty does not cover.

- ✓ Turn off the water supply before you start, and keep it off until all joints are tight.
- ✓ We recommend installation by a qualified plumber.
- ✓ Wear gloves. Cut steel edges and stone edges can be sharp.
- ✓ Lift heavy items with two people.
- ✓ Before drilling or cutting, check for hidden pipes and electric wires.
- ✓ Do not stand or sit on sinks or basins, and do not let children hang on faucets or accessories.

2 Know your product

This manual explains how to install, use and look after your Fossa bathroom accessory. Keep it with your invoice.

- ✓ Compact shape ensures easy handling and controlled dispensing
- ✓ Ideal for bathrooms, wash basins, and kitchen use
- ✓ Made from high-quality unbreakable Ceramic with melamine for long-lasting durability
- ✓ Resistant to impact, moisture, and daily use
- ✓ Easy-press pump delivers consistent soap flow
- ✓ Helps reduce wastage and keeps hands clean
- ✓ Smooth ceramic-finish surface allows quick and easy cleaning
- ✓ Maintains hygiene in the bathroom and wash areas
- ✓ Elegant White finish enhances modern bathroom aesthetics
- ✓ Stain-resistant surface retains a clean, polished look

3 What is in the box

1. 1 × White Soap Dispenser – Unbreakable Ceramic with melamine, Ceramic Finish

4 Specifications

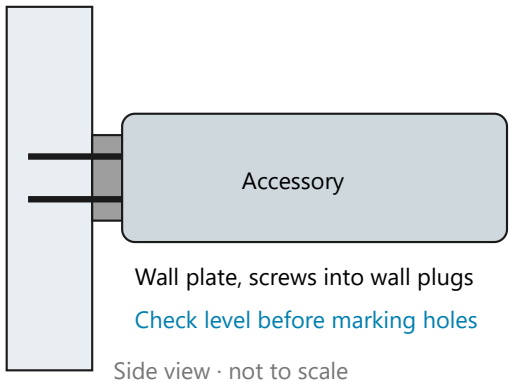
Model / SKU	FCSD - 01White
Product type	Bathroom accessory
Material	ABS with ceramic finish
Colour / finish	White
Shipping weight	0.22 kg

5 Installation

> Check for hidden pipes and electric wires before you drill. On tiles, put masking tape over the spot so the bit does not slip.

Tools you will need

- Drill and 6 mm masonry or tile bit
- Screwdriver
- Pencil and spirit level
- Masking tape (for tiles)



Side view · not to scale

1. **Choose the position** Hold the accessory where you want it and mark the holes with a pencil, using a level.
2. **Drill** Drill the holes and push in the wall plugs.
3. **Fix** Screw the mounting plate or the accessory to the wall. Fit any cover caps.
4. **Check** Check it is level and firm before use.

6 How to use

Everyday use

1. Use the accessory only for what it is made for (soap, towels, toiletries).
2. Wall dispensers: pull the top or the bottle to refill, then press the pump.

7 Care and cleaning

✓ Clean with mild soap and water, then wipe dry.

- ✓ Do not use acid cleaners or abrasive scrubbers.
- ✓ Do not hang heavy weights or lean on wall accessories.

8 Troubleshooting

Problem	Likely cause	What to do
Accessory is loose	Screws not in wall plugs, or plug too small.	Refit with the right size plug.
Rust spots	Soap or water left standing.	Wipe dry after use and clean with mild soap.

9 Warranty and support

Return or replacement	Within 10 days of delivery for damage, defect or wrong product

How to make a claim

1. Keep your invoice or order number. It is your proof of purchase.
2. Take clear photos or a short video of the problem, and a photo of the product label or SKU.
3. Contact us by WhatsApp, phone or email with your order number and the photos.
4. Our team checks the claim and arranges a repair, part or replacement.

The warranty does not cover

- Damage from wrong installation, misuse, accidents, or dropping the product.
- Damage from harsh chemicals, abrasive cleaners or very hard water left on the surface.
- Normal wear, such as worn washers, and scratches from daily use.
- Products changed or repaired by someone other than Fossa.

Chat on WhatsApp

Fossa customer support

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