STAINLESS STEEL KITCHEN SINK

# Aqua 304 Grade Handmade 37"x18"x09" Inch SS Double Bowl Square Coupling Silver Kitchen Sink

37 × 18 × 09 in · Silver

Model **FS3718DS**




Scan for the product page, videos and spare parts

Please read this manual before installing and keep it for future reference.

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## 1 Safety first

> **Important** Read these points before you start. Ignoring them can cause injury, leaks or damage that the warranty does not cover.

- ✓ Turn off the water supply before you start, and keep it off until all joints are tight.
- ✓ We recommend installation by a qualified plumber.
- ✓ Wear gloves. Cut steel edges and stone edges can be sharp.
- ✓ Lift heavy items with two people.
- ✓ Before drilling or cutting, check for hidden pipes and electric wires.
- ✓ Do not stand or sit on sinks or basins, and do not let children hang on faucets or accessories.

## 2 Know your product

This manual explains how to install, use and look after your Fossa stainless steel kitchen sink. Keep it with your invoice.

- ✓ Tight-radius corners and expert craftsmanship provide exceptional strength, durability, and long-lasting performance.
- ✓ Constructed from a solid body of 304-grade steel with 1.2 mm thickness, it is resistant to rust, stains, dents, and discolouration even after extensive daily usage.
- ✓ Large utensils and cookware may be washed gently and without splashing thanks to their design, which keeps the kitchen counter tidy.
- ✓ Includes anti-condensation coating and sound-dampening pads for a cleaner and quieter washing experience.
- ✓ Resists bending or deforming when exposed to hot water, scrubbing, and heavy cookware.
- ✓ Supports top-mount and under-mount installation, suitable for most modular kitchen setups.

## 3 What is in the box

1. 1 × Sink
2. 2 × Stainless Steel Sink Coupling
3. 2 × PVC Waste Pipe
4. 1 × Colander

## 4 Specifications

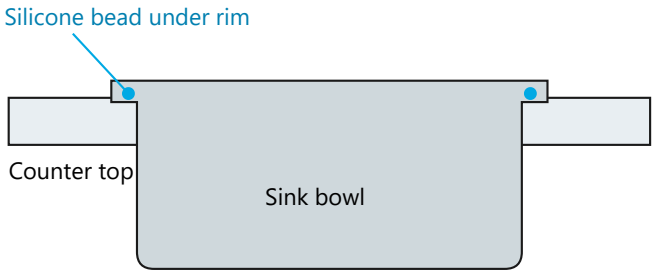
| | |
|---|---|
| **Model / SKU** | FS3718DS |
| **Product type** | Stainless steel kitchen sink |
| **Overall size** | 37 × 18 × 09 in |
| **Material** | 304-grade stainless steel |
| **Thickness** | 1.2 mm |
| **Colour / finish** | Silver |
| **Counter cut-out** | Ask Fossa support for the exact cut-out size before cutting the counter |
| **Shipping weight** | 8.9 kg |

## 5 Installation

> Handle the sink by its rim, not by the drain hole. If your sink has a tap hole, fit the tap before the sink goes into the counter.

### Tools you will need

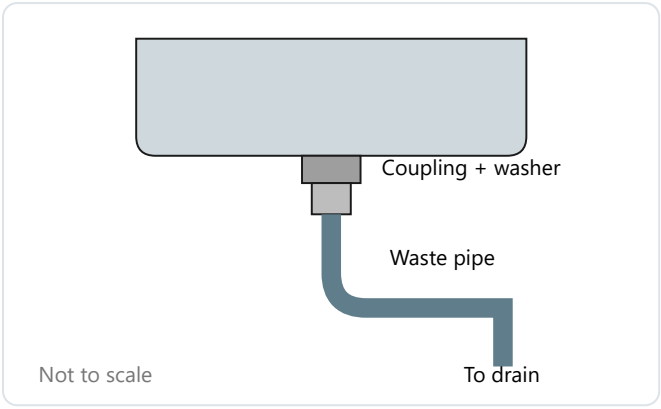
- Measuring tape and pencil
- Jigsaw (for a new cut-out)
- Neutral-cure silicone and gun
- Adjustable spanner
- Bucket and cloth



Top-mount, cross-section · not to scale

1. **Unpack and check** Lay every part on a soft cloth and tick it off against "What is in the box". Contact us before installing if anything is missing or damaged.
2. **Prepare the cut-out** Mark the cut-out on the counter using the size in the Specifications table, then cut it. In an existing kitchen, check the old cut-out matches.
3. **Fit the tap (tap-hole models)** Fit your tap into the tap hole and tighten its nut from below. Skip this step if your sink has no tap hole.
4. **Fit the drain coupling** Seat each coupling with its rubber washer in the drain hole and tighten the lock nut by hand, then a little more with a spanner.
5. **Seal and set the sink** Run a continuous bead of silicone under the sink rim. Lower the sink into the cut-out, press it down evenly and wipe away extra silicone.
6. **Connect the waste** Push the waste pipe onto the coupling and run it to the drain. On double-bowl sinks, join both couplings to the waste line.

7. **Test for leaks** Fill the bowl, let it drain and check every joint is dry. Leave the silicone 24 hours before heavy use.




## 6 How to use

### Everyday use

1. Keep the strainer in the drain so food does not enter the waste pipe.
2. Use the drain board (if your model has one) to stand washed utensils so water runs back into the bowl.
3. Do not drop heavy cast-iron pans into the bowl from a height.

## 7 Care and cleaning

- ✓ To keep the sink looking fresh and new, it is recommended to clean your sink after every single use with a mild soap and a damp cloth or sponge Always use a non-abrasive cloth or sponge to clean your sink to prevent scratches from forming on the sink surface.
- ✓ After each use of your sink, be sure to dry the sink off with a clean towel to minimise staining, mineral build-up, and spotting.
- ✓ Every so often, it is important to clean the drain and the channels in the X-groove for efficient drainage of water and maximum cleaning.

## 8 Troubleshooting

| Problem | Likely cause | What to do |
|---|---|---|
| **Leak at the drain** | Coupling washer not seated, or nut loose. | Re-seat the washer and tighten the lock nut. |
| **Leak around the rim** | Gap in the silicone seal. | Dry the area, remove the old bead and apply fresh silicone. |
| **Water drains slowly** | Food in the strainer or waste pipe. | Empty the strainer and clear the pipe. |
| **White or brown spots** | Hard-water deposits or iron from other utensils. | Wipe with diluted vinegar, rinse, and dry the sink after use. |

## 9 Warranty and support

| | |
|---|---|
| **Sink Bowl** | 25 years against manufacturing defects |
| **Return or replacement** | Within 10 days of delivery for damage, defect or wrong product |

### How to make a claim

1. Keep your invoice or order number. It is your proof of purchase.
2. Take clear photos or a short video of the problem, and a photo of the product label or SKU.
3. Contact us by WhatsApp, phone or email with your order number and the photos.
4. Our team checks the claim and arranges a repair, part or replacement.

### The warranty does not cover

- Damage from wrong installation, misuse, accidents, or dropping the product.
- Damage from harsh chemicals, abrasive cleaners or very hard water left on the surface.
- Normal wear, such as worn washers, and scratches from daily use.
- Products changed or repaired by someone other than Fossa.

Chat on WhatsApp

### Fossa customer support

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