HAND SHOWER

Alpha Wave Chrome Finish Hand Shower With 1.5 Meter Hose Pipe & Hook

Chrome

Model **AW-01**



Scan for the product page, videos and spare parts

Please read this manual before installing and keep it for future reference.

Edition 1 · November 2026

Contents

1. Safety first
2. Know your product
3. What is in the box
4. Specifications
5. Installation
6. How to use
7. Care and cleaning
8. Troubleshooting
9. Warranty and support

1 Safety first

> **Important** Read these points before you start. Ignoring them can cause injury, leaks or damage that the warranty does not cover.

- ✓ Turn off the water supply before you start, and keep it off until all joints are tight.
- ✓ We recommend installation by a qualified plumber.
- ✓ Wear gloves. Cut steel edges and stone edges can be sharp.
- ✓ Lift heavy items with two people.
- ✓ Before drilling or cutting, check for hidden pipes and electric wires.
- ✓ Do not stand or sit on sinks or basins, and do not let children hang on faucets or accessories.

2 Know your product

This manual explains how to install, use and look after your Fossa hand shower. Keep it with your invoice.

- ✓ Lightweight yet durable ABS body construction
- ✓ Resistant to corrosion, rust, and daily wear
- ✓ Engineered spray channels ensure balanced water pressure
- ✓ Delivers a comfortable and refreshing shower experience
- ✓ Prevents limescale and mineral buildup
- ✓ Maintains consistent spray performance over time
- ✓ Comfortable grip for easy handling
- ✓ Suitable for adults, kids, and elderly users
- ✓ Tangle-free, flexible hose for extended reach
- ✓ Strong Stainless steel construction ensures long service life

3 What is in the box

1. 1 × Alpha Hand Shower
2. 1 × Stainless Steel Hose Pipe – 1.5 Meter
3. 1 × Wall Mount Hook / Holder
4. Installation Screws & Fittings

4 Specifications

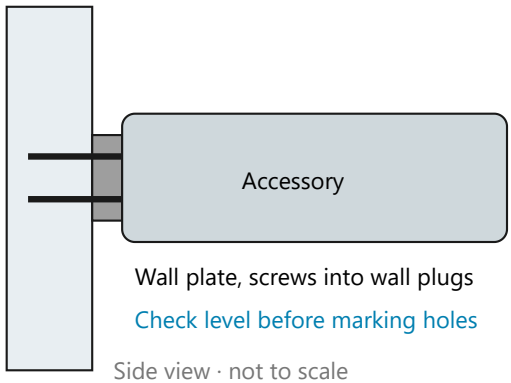
Model / SKU	AW-01
Product type	Hand shower
Colour / finish	Chrome
Shipping weight	0.3 kg

5 Installation

> Connect the hose to a shower outlet or diverter, and fix the holder at a comfortable height.

Tools you will need

- Drill and 6 mm masonry bit (for the holder)
- Screwdriver
- PTFE (Teflon) tape



Side view · not to scale

1. **Turn off the water** Close the shower supply.
2. **Fit the holder** Mark, drill and fix the hook or holder to the wall with the plugs and screws (if supplied).
3. **Connect the hose** Screw the hose to the outlet and the hand shower, each with its washer, by hand plus a quarter turn.
4. **Test** Run the water and check both hose ends for drips.

6 How to use

Using the hand shower

1. Turn on the water at your mixer or diverter.
2. Turn the face or press the button to change the spray mode, if your model has more than one.
3. Hang it back on its holder after use.

7 Care and cleaning

- ✓ Clean the hand shower regularly using mild soap and water to maintain the silver finish and smooth appearance.
- ✓ Avoid harsh chemicals, acids, or abrasive scrubbers to protect the ABS surface and spray outlets.
- ✓ Wipe the silicone nozzles occasionally to remove limescale and ensure consistent water flow.
- ✓ Check hose connections periodically to maintain a secure and leak-free fit.
- ✓ Avoid twisting or over-bending the hose to ensure long-lasting flexibility.
- ✓ Keep the spray selector clean and free from soap residue for smooth mode switching.

8 Troubleshooting

Problem	Likely cause	What to do
Uneven spray	Nozzles blocked by hard water.	Rub the rubber nozzles with your finger, or soak the face in diluted vinegar.
Leak at the joint	Washer missing or not enough PTFE tape.	Re-fit with the washer and fresh PTFE tape.
Low flow	Low supply pressure.	Clean the nozzles. In low-pressure homes, a pump helps.

9 Warranty and support

Return or replacement	Within 10 days of delivery for damage, defect or wrong product

How to make a claim

1. Keep your invoice or order number. It is your proof of purchase.
2. Take clear photos or a short video of the problem, and a photo of the product label or SKU.
3. Contact us by WhatsApp, phone or email with your order number and the photos.
4. Our team checks the claim and arranges a repair, part or replacement.

The warranty does not cover

- Damage from wrong installation, misuse, accidents, or dropping the product.
- Damage from harsh chemicals, abrasive cleaners or very hard water left on the surface.
- Normal wear, such as worn washers, and scratches from daily use.
- Products changed or repaired by someone other than Fossa.

Chat on WhatsApp

Fossa customer support

WhatsApp / phone +91 98113 21235
Landline 011-6926 8726
Email support@fossahome.com
Hours Monday to Saturday, 10 AM to 7 PM
Web www.fossahome.com

© 2026 Fossa Home. Product photos are for illustration. Diagrams are not to scale. Fossa may improve products without notice.